



Fully managed cloud hosted server and virtual desktops for Organon Trustees

San-iT helped Organon by migrating away from their ageing office server into a fully cloud managed server to deliver a secure and scalable virtual desktop solution which aids performance, security and remote working.

San-iT



Business challenge

Organon Trustees is a specialist provider of bespoke self-invested pension solutions to professional advisers and their High Net Worth clients.

The management team at Organon have over 40 years' combined experience in the self-invested pensions sector and throughout this time have developed excellent technical knowledge and practical know how.

Their overriding aim is to provide a first-class service to all their clients at an extremely competitive price. Their clear philosophy is that long-term business objectives can best be achieved by developing strong long-term working relationships with similarly minded, good quality, professional advisers who appreciate the benefits of an efficient, attractively priced, personalised service delivered by a small but established independent provider.



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The strategic solution

In 2015, San-iT implemented a new on-site server at Organon which reached the end of its usable life in 2020. The agreed route forward was to opt for a cloud hosted server instead of a considerable up-front cost to replace hardware on site.

The existing server ran virtualised servers, making the migration a far more seamless process. The new server was setup to meet the exact needs of Organon at present and all existing systems were migrated up to the cloud, including their bespoke software suite.

All staff were set up with a virtual desktop within the cloud. The users now have a familiar desktop experience no matter what device they choose to connect in with.



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The <u>outcome</u>

Organon now have a fully managed cloud hosted server, which in turn can be scaled up or down month to month if the requirements of the business change. This solution mitigates upfront expense to replace the entire infrastructure and instead carries a recurring monthly fee.

- The hosted server boasts an uptime of 99.95% with automated failover to a mirrored server in the event of an issue. Within minutes the server specification can be changed to meet the needs of the business.
- The new system is far more secure and there is now no server hardware to worry about in the office. All of the staff now work directly from the server, so performance and consistency has vastly improved.

San-IT have always been very supportive and responsive on a day-to-day basis, as well as proactively advising us on how our systems can be improved

Marc Gwynne • Organon SIPP Services Ltd

Call us on 0800 084 2575 for help with high-performance technology to suit your business needs.