San-iT

Cloud services, data security and manual process automation for Adam Recruitment

Adam Recruitment needed a technology partner to help them increase productivity and efficiency. Their current supplier wasn't able to deliver. San-iT's team of experts were on hand to successfully address their business challenges.

Business challenge

Adam Recruitment is a leading Manchester recruitment business focussing on the Digital, Marketing and HR sectors. The business chose to partner with San-iT to address the serious IT issues they were experiencing with their incumbent provider and to fully implement cloud services and drive efficiency and productivity by automating manual processes.
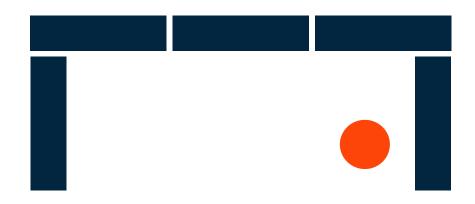
The strategic solution

Identified and fixed ongoing IT issues and inefficiencies and put in place effective cloud solutions to improve team productivity, collaboration, automation and data security.

- Implemented a new onsite server and infrastructure.

- Employed new technology to ensure data is secure and always backed up.

- Implemented processes to enable new starters to be up and running with technology as soon as possible after starting.

- Provided and continue to provide ongoing support to deal with any technical difficulties on a day to day basis.

- Delivered and continue to deliver a proactive IT support service to help the business put in place the technology foundations for growth.

- Worked with the team to map out their internal manual processes to understand how to align IT with the business and increase productivity and efficiency by automating manual tasks.

The outcome

The business now fully adopts cloud computing which gives staff greater flexibility, improves productivity and protects the business from security breaches and data loss.

- Hundreds of business hours have been saved by automating previously manual processes.

- SharePoint Workflows were implemented to increase the efficiency and accuracy of KPI reports.

- Microsoft Forms were installed to eliminate manual data entry and replicate data in multiple applications.

- Regular IT performance reports and reviews of business processes provide the foundations to continually make efficiencies and drive productivity.

- Blocked 30k spam/phishing emails over a three-month period resulting in staff being more productive and reducing the security threats caused by emails with viruses.

- All support tickets were and continue to be dealt with within 45 minutes, enabling staff to continue work, increasing productivity and morale.

- 144 malware cases were detected and removed and 98 phishing websites were blocked over a three-month period, which is a 100% capture rate. As a result, Adam have suffered no downtime or loss of data.

- The managed internet connection has 100% uptime and backups completed successfully over the same period.

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We've worked with San-iT for several years and undergone significant transformation in that period. San-iT... are excellent at what they do

Richard Gahagan• Adam Recruitment

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Call us on 0800 084 2575 for help with high-performance technology to suit your business needs.